

Application No. 10/049,803
Amendment Dated July 13, 2005
Reply to Final Office Action June 30, 2005

Amendment to the Claims

This listing of claims will replace all prior versions and listings of claims in the application.

Listing of Claims:

1 - 62. (cancelled)

63. (previously presented) A communication assistance system for providing access to information corresponding to a plurality of subscribers, the system comprising:

a telephone switch for receiving calls from a plurality of requesters desiring to access said information corresponding to subscribers;

a listing database configured to store said information corresponding to each of said subscribers, including a field containing wireless phone numbers of a desired portion of said subscribers and a connect field that stores information instructing said communication assistance system as to whether to mask said a subscriber's wireless phone number to said requester, such that during a process that said requester is being connected to a desired subscriber, said connect field is examined to determine whether to disclose said subscriber's wireless phone number to said requester; and

a call center coupled to said switch for routing each of said received calls from

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said requester to an operator terminal that has access to said database listing table, wherein said connect field further comprises information instructing said communication assistance system as to whether or not to mask said subscriber's wireless phone number to a customer representative who is handling a request from a requester.

64. (cancelled)

65. (previously presented) The system in accordance with claim 63, further comprising a plurality of said call centers remotely connected together via a communications channel, each of said call centers capable of routing a received phone call from each one of said requesters to another one of said call centers.

66. (previously presented) The system in accordance with claim 63, wherein said operator terminal is operated by a customer representative.

67. (previously presented) The system in accordance with claim 63, wherein said operator terminal is automated.

68. (cancelled)

69. (previously presented) The system in accordance with claim 63, wherein

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said listing database further comprises a pre-announcement field that contains instruction information as to whether a subscriber requires to be notified of a requester's identification information before completing a call from said requester to said subscriber.

70. (original) The system in accordance with claim 69, wherein said communications assistance system further comprises means to receive instructions from said subscriber as to whether to accept a call originated from said requester.

71. (original) The system in accordance with claim 69, wherein said communications assistance system further comprises means to receive instructions from said subscriber as to whether to reject a call originated from said requester.

72. (original) The system in accordance with claims 71, wherein said communications assistance system further comprises a means to receive instructions from said subscriber to direct a call from a requester directly to said subscriber's voicemail.

73. (original) The system in accordance with claim 71, wherein said communication assistance system further comprises a means to store in said listing database instructions from said subscriber to permanently reject all incoming calls from said individual requester.

74. (original) The system in accordance with claim 71, or 72 or 73 wherein said communication assistance system provides an automated response to said requester, when said call is rejected by said subscriber.

75. (original) The system in accordance with claim 71, or 72 or 73 wherein said communication assistance system delivers a pre-recorded response to said requester, recorded by said subscriber, when said call is rejected by said subscriber.

76 - 157. (cancelled)

158. (previously presented) A method of operating a communication assistance system for providing access to information corresponding to a plurality of subscribers, said method comprising the steps of:

receiving calls from a plurality of requesters desiring to access said information corresponding to subscribers at a telephone switch;

storing information in a listing database, corresponding to each of said subscribers, including a field containing wireless phone numbers of a desired portion of said subscribers and instructions in a connect field;

routing by a call center coupled to said switch, said received call from said requester to an operator terminal that has access to said database listing table, wherein said connect field further comprises information instructing said communication assistance system as

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to whether or not to mask said subscriber's wireless phone number to a customer representative who is handling said request from said requester; and

connecting a call from said requester to a desired subscriber's wireless phone number, such that during a process that said requester is being connected, said connect field is examined to determine whether to disclose a said subscriber's wireless phone number to said requester.

159 - 180. (cancelled)